

Shipping Policy

L&D Brown Skip Bin Hire we will always strive to meet your required delivery times and dates, we cannot guarantee to meet them, and accordingly we will not be liable for any cost and/or losses incurred by you for any delay in the provision of good or services to your site address.

You will be responsible for the provision of free, sufficient, safe access and to suitable ground conditions as well as safe access height and surrounding area at the site.

Charges may incur for restricted access if bins cannot be picked up or delivered as agreed, including waiting time and futile deliveries/pick-ups.

Skip bins are placed and removed on/off private property by L&D Brown Skip Bin Hire entirely at the risk of the hirer and it is your responsibility to ensure you take all reasonable steps to mitigate any damage (for instance by placing timber slats on the ground to place the bin). Except where we are negligent, L&D Brown Skip Bin Hire will not take responsibility for any damage to any surface, walls or property caused by the company's vehicles or equipment whilst on the hirer's premises. You will not be entitled to withhold payment for any such damage.

We reserve the right to refuse delivery to any location where the site is deemed unacceptable from a safety perspective. You must bring to the attention of the driver any hazards on the property, utility cables, manholes, overhanging trees etc. You agree that you are responsible for any Work Health Safety Laws relating to the site. A call-out fee applies where delivery is unsuccessful. Futile delivery charges may apply.

Whilst all care is taken when delivering and picking up skip bins by our employees, the hirer of the bin will not hold L&D Brown Skip Bin Hire responsible for any damage caused by the placement of the skip bin. If an incident has occurred, please ensure you notify us on (02) 4358 0959 as soon as possible and, if possible, the driver at the time of the incident to ensure all corrective action is taken.